

Loyal Guru is building a leading loyalty platform for the food retail industry, and as things are going great for us we need more people in our Customer Success team! We're looking for a resolute, proactive and analytical junior interested in joining our friendly team in Barcelona.

### **What you'll do:**

You will be supporting the Customer Success department by:

- Creating campaigns for our customers
- Uploading monthly reports to follow the profitability of the campaigns
- Supporting our clients with all possible problems they can face
- Helping our clients with the platform usage
- Anticipating possible issues within our set of tools and propose a solution
- Identifying new features for our product

### **Key requirements/Skills/experience:**

- Studying ADE/Economics/Engineering/ Big Data or similar
- Advanced level of Excel
- Proficiency in Spanish and Catalan (both written and verbal)
- You're resolute, proactive and analytic
- Immediate incorporation

### **Nice to have:**

- English advanced level
- SQL

### **Why work with us:**

- Possibilities of staying in Loyal Guru after the internship.
- Friendly Office / Friendly team: We spent a lot of our lifetime working, we want this time to make it count, we want you to be happy at your workplace, we want to be surrounded by friendly people. So we'll make what it's in our hands to accomplish this atmosphere.
- Development of your entrepreneurial spirit, promoting creativity and initiative through the close relationship with managers, HR and the rest of the team.